

Online store regulations Pet Study Agata Baranowska

1. Preliminary provisions

§1. The Regulations apply to the Pet Study Agata Baranowska online store, available at <https://petstudy.pl/shop>,

§2. The Regulations specify the conditions for concluding and terminating contracts for the provision of electronic services PET STUDY Agata Baranowska, NIP: 1251612652, postal address: Londyńska 32/3, 66-400 Gorzów Wielkopolski, Poland, hereinafter referred to as the Seller, and also specify the complaint procedure,

§3. The Regulations are addressed to Consumers and Entrepreneurs and specify the rules and procedure for concluding a sales contract via the Store.

1. Definitions

§1. Store – online store run by the Seller at <https://petstudy.pl/shop>,

§2. Seller – PET STUDY Agata Baranowska, NIP: 1251612652,

§3. Customer – person making purchases via the Store and using its functionalities,

§4. Consumer – a natural person concluding a contract with the Seller within the Store, the subject of which is not directly related to his or her business or professional activity,

§5. Entrepreneur – a customer running a business within the meaning of the Act of July 2nd, 2004 on freedom of business activity,

§6. Privileged Buyer – Privileged Consumer or Entrepreneur,

§7. Privileged entrepreneur – a natural person concluding an agreement with the Seller directly related to its business activity, but not of a professional nature for it (the definition applies to agreements concluded from January 1st, 2021),

§8. Order – the Customer's declaration of will submitted using the Order Form and aimed directly at concluding a Sales Agreement for the Product or Products with the Seller,

§9. Digital product – content that can be delivered or made available via the Internet (including e-mail) or posted on a website and which can be used on mobile devices connected to the Internet,

§10. Cart – an element of the Store's software in which the Products selected by the Customer are visible, enabling the purchase,

§11. Contract – a contract concluded remotely with the Customer as part of an organized system for concluding distance contracts (within the Store), without the simultaneous physical presence of the parties, with the exclusive use of one or more means of distance communication up to and including the conclusion of the contract,

§12. Account – the Customer's account in the Store, which collects data provided by the Customer and information about Orders placed by him/her in the Store,

§13. Registration Form – a form enabling the creation of an Account in the Store,

§14. Order form – a form enabling placing an Order in the Store and specifying the terms and conditions of the Distance Agreement, delivery and payment,

§15. Regulations – these regulations of the Store,

§16. Seller's bank account: PLN 55 1560 0013 2008 8290 2000 0001

2. Products

§1. The store offers intangible products in digital form,

§2. Digital products are shipped electronically within 24 hours of receiving the payment on the Seller's account.

3. Shopping

§1. The prices of goods visible in the Store are the total prices for the goods,

§2. The product selected for purchase should be added to the cart in the Store,

§3. Then, the Buyer provides the data necessary to complete the order,

§4. The order is placed when its content is confirmed and the Regulations are accepted by the Buyer,

§5. Placing an order is tantamount to concluding a sales contract between the Buyer and the Seller,

§6. The Buyer may register in the Store, i.e. create an Account or make purchases without registration by providing his/her data with each order.

4. Payments

§1. The Buyer may pay for the placed order by regular transfer to the Seller's bank account,

§2. The order must be paid within 5 business days of placing the order,

§3. Exception to §2. constitutes a payment for online dietary services, which must be paid within 3 days of making the reservation (see: Regulations for dietary visits, point 10§3),

§4. The Buyer making purchases in the Store accepts the use of electronic invoices by the Seller. The buyer has the right to withdraw his consent.

5. Order fulfillment

§1. Goods purchased in the Store are delivered electronically to the e-mail address provided by the Buyer.

6. Withdrawal from a distance contract

§1. The right to withdraw from a contract concluded at a distance does not apply to the Consumer in relation to contracts for the supply of digital content that are not recorded on a tangible medium, if the performance of the service began with the express consent of the Consumer before the deadline for withdrawal from the contract and after the entrepreneur informed him about loss of the right to withdraw from the contract,

§2. The Consumer may withdraw from the contract for the supply of digital content without a tangible medium if the Seller does not provide the digital content or digital service immediately after being requested or within an additional deadline expressly agreed by the parties, if the Seller's statement or the circumstances clearly indicate that she will not provide the digital content or service and also if the consumer and the Seller have agreed or the circumstances of concluding the contract clearly indicate that a specific deadline for the delivery

of digital content or digital service was important for the consumer and the Seller did not deliver it within that deadline.

7. Contact with the Store

§1. The Customer may contact the Seller via e-mail at: petstudypl@gmail.com.

8. Final provisions

§1. Contracts concluded via the Online Store are concluded in Polish,

§2. The Regulations come into force on the day of publication in the Store,

§3. The Seller reserves the right to make changes to the Regulations for important reasons. The changes come into force on the day of their publication in the Store.